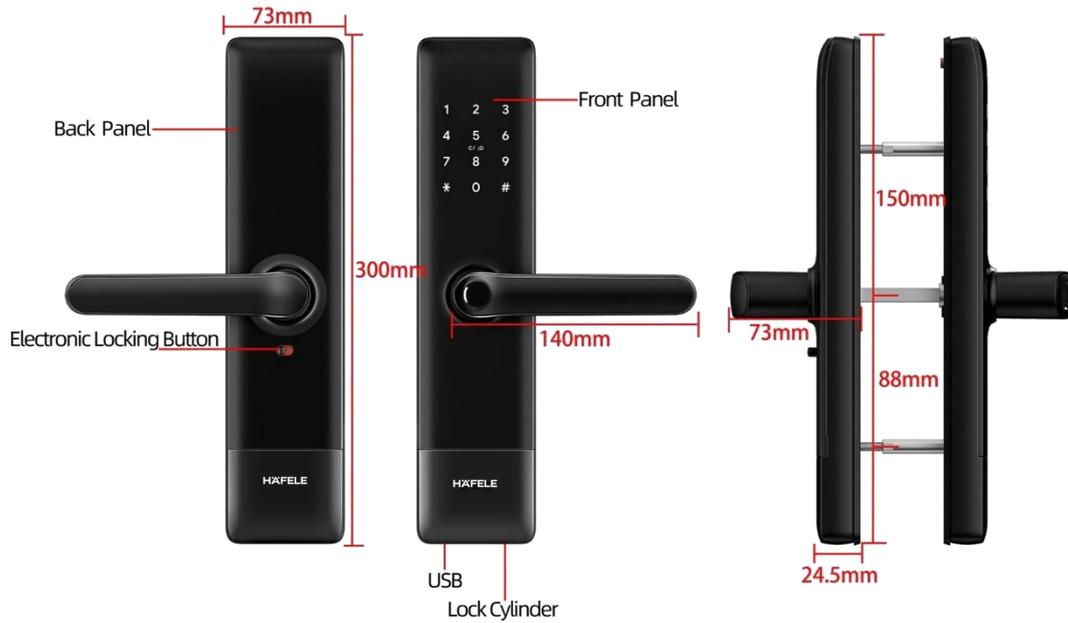# HÄFELE

Smart Door Lock User Manual

DL7300

Special Attention:

1. Please keep the mechanical keys outside, just in case they get locked inside the doors.

2. Please replace the battery when the low battery alarm sounds.

3. Please read this manual carefully before installation and keep it for future reference.

1. Introduction

1.1. Lock structure

1.2. Packing List

Check the following diagram to ensure that the package contains all the parts.

No	Name	Qty	No	Name	Qty
1	Front Panel	1	10	Mortise Screws:10*5mm (For Aluminum Door)	4
2	Back Panel	1	11	Mortise Screws:25*4mm (For Wooden Door)	4
3	Mortise	1	12	60mm Square Shaft	1
4	Card	4	13	80mm Square Shaft	1
5	Mechanical Key	2	14	M5*25mm Screw	1
6	Waterproof Rubber Plate	2	15	M5*40mm Screw	1
7	Screw Stubs:M5*35mm	2	16	M5*50mm Screw	1
8	Strike & Strike Box	1+1	17	U-Clip	1
9	Sliding Screw:M5*10mm	1	18	User Manual	1

1.3. Specifications

Suitable for Model	DL7300	Doors Applicable	Wooden door Security door
Material	Aluminium alloy	Working Voltage	6V/4x AA Batteries
Lock Weight	4KG	Door Thickness to Fit	35-65mm
Unlocking Way	Bluetooth Key Fingerprint Password Card Mechanical Key	Data Capacity	Fingerprint：200 Password：150 Card：200
Colour	Black	Working Temperature	-10℃-55℃
Low Wattage Alarm	Less than 4.8V	Working Humidity	0-95%

1.4. System Initialization

Open the cover plate of the front panel. Press and hold the "Reset" button on the back panel for 5 seconds, then press "000#". The initialization will be complete.

Reset button

1.5. Electronic Locking Button

Locked

Unlock

1)To enable the Electronic Locking function, first activate the "privacy lock" on the app.

2)When the button is red, the lock is in the locked state and can only be unlocked using the administrator app or a mechanical key.
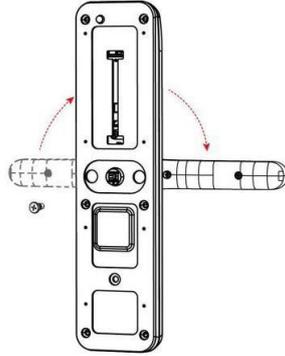
2. Installation

2.1. Turn the handle

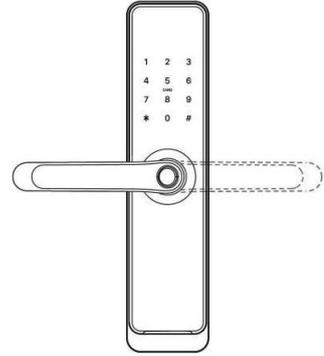*Notice: Adjust the handle to match the direction in which you open the door.*
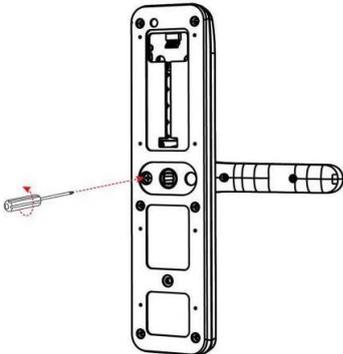
For Front Panel
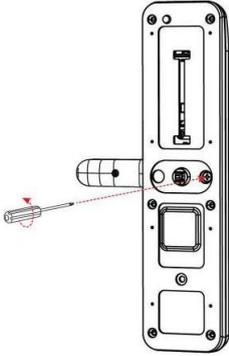
1.Loose Screws

2.Left Open the Handle
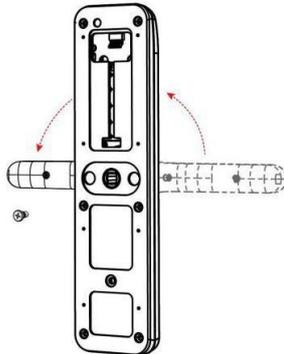Toword the Left;
Right Open the Handle
Toword the Right.

3.Reinstall the Screw
After Adjusting the
Direection
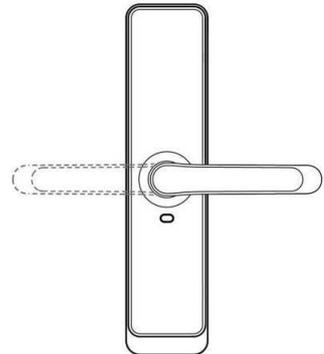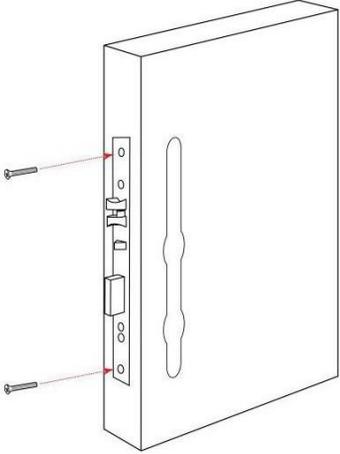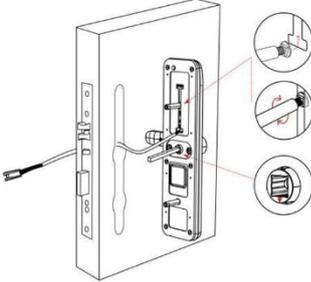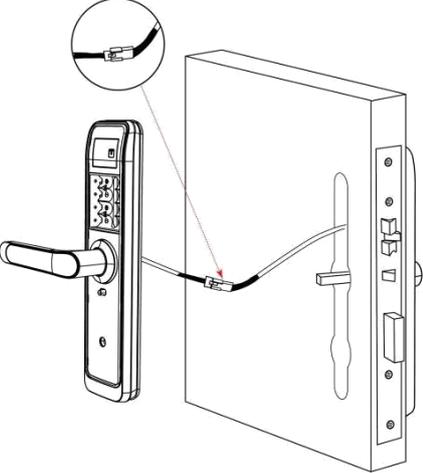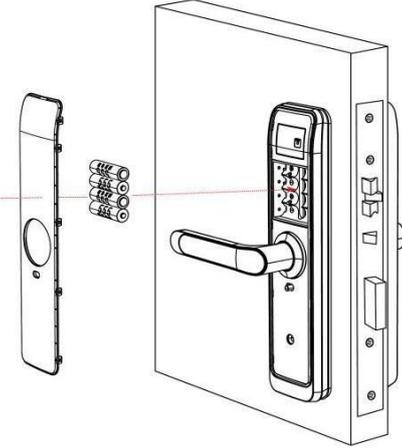
For Back Panel

1.Loose Screws

2.The direction of the rear
panel handle is opposite
to the front panel handle

3.Reinstall the Screw
After Adjusting the
Direection

2.2. Installation Diagram

Step 1 Install Mortise	Step 2 Install Sliding Screw Casing
	1.The screw casing place is adjustable from 55mm to 100mm far from the square shaft. Depending on the location of the hole-drilling or the old door hole. 2. The arrow is always pointing down.

Step 3 Install Back Panel and Link Wire	Step 4 Install Fixing Screws

Step 5 Installation Complete

3. App Operation

3.1 Download

You can search for the " Hafele Access"
App in various app stores or scan the
QR code above to download it.

HÄFELE ACCESS APP

Available on the App Store

ANDROID APP ON Google play

3.2 App Registration and Login

1. Please scan the QR code to download the app.

2. You can also search for "Hafele Access" App in the App Store (or Google Play) to download it.

3. Register a new account using your phone number or email or log in with an existing account.
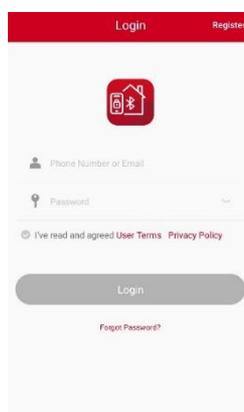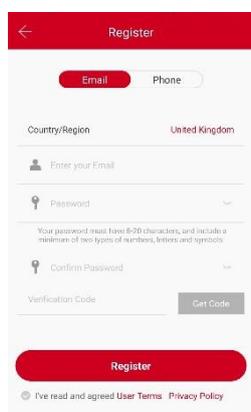
3.3 Lock Pairing

To pair a lock, please ensure that Bluetooth and location services are enabled on your phone. If the lock hasn't been paired through the app, the default password is 123456.

1. Touch the lock's screen to activate "pairing mode." then click "+ Add Lock."
2. The nearby locks will appear on your phone screen. Click "+" to select your lock.
3. Rename the lock as desired.
4. The lock has been paired successfully.
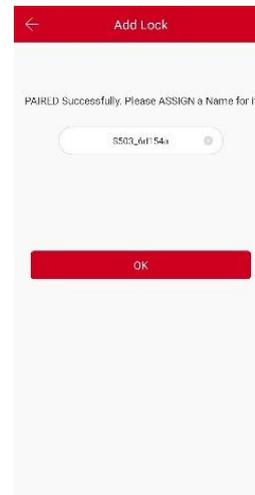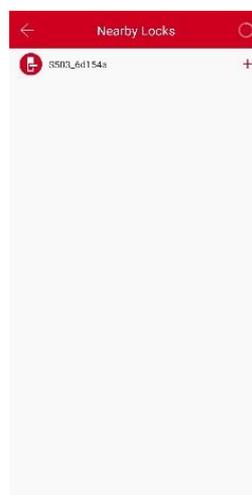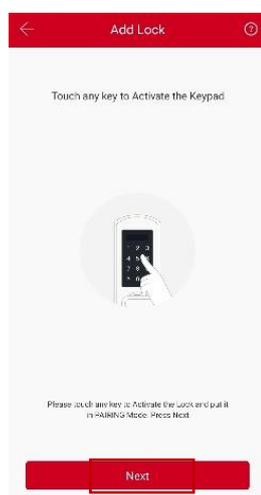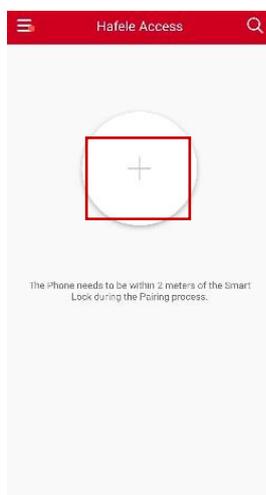
3.4 User Management

3.4.1. Bluetooth Management

Ensure there are no issues with Bluetooth communication. After connecting the phone to the door lock as described above, click " 🔒 " to unlock (make sure the phone is within 5 meters of the door lock).

3.4.2. Setting Password
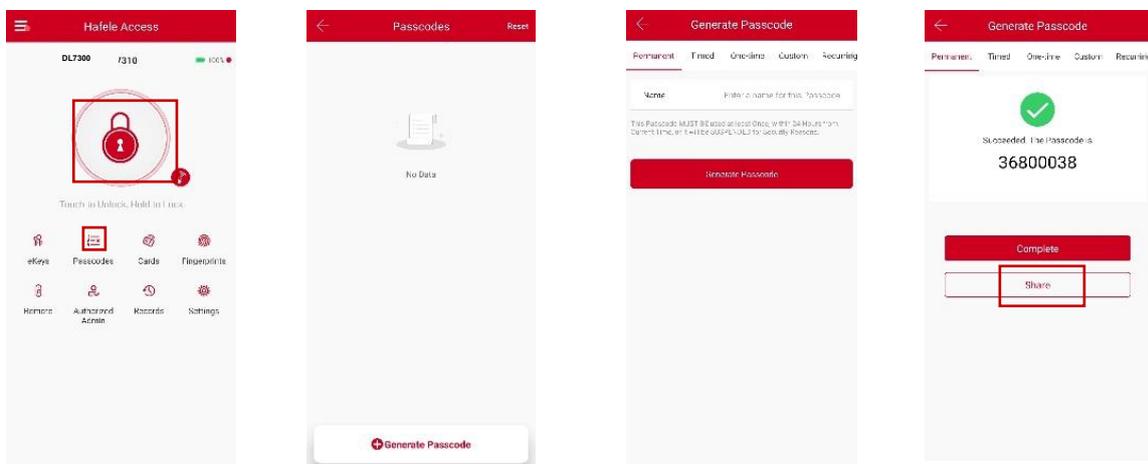
Password is another method to unlock the door. After entering the password on the lock's keypad, press unlock button at the lower right corner to unlock. Password can be set as permanent, time-limited, single-use, clear, cycle, or custom. You can share the password with other users via WeChat, SMS, email, Messenger, or WhatsApp.

3.4.3. Send e-Key

Click on " 🔑 " as shown in the figure to send the eKey to other Hafele Access users for authorization. The recipient must have the app installed and an account created.

1. Select the eKey format: Timed, Permanent, One-time, Recurring).
2. Enter the recipient's Hafele Access account information, set the name and effective time of the eKey.
3. Choose whether to allow remote unlocking or not, and whether to authorize the recipient as an administrator or not, as shown in the figure.
4. Click "Send."

   The recipient's account will then have Bluetooth unlock access.
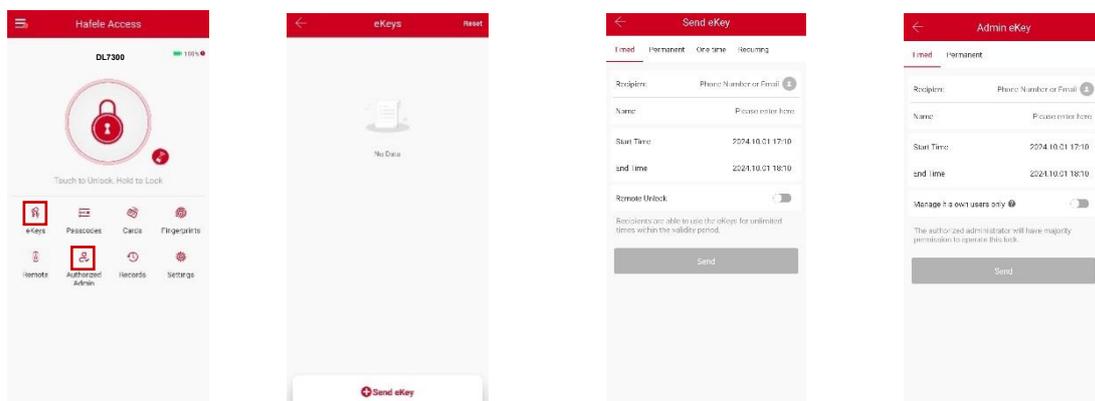
3.4.3. Add Card

The system supports opening doors using various IC cards. To use an IC card, it must first be added through the app near the lock. The validity period of the IC card can be set to either permanent or time-limited.

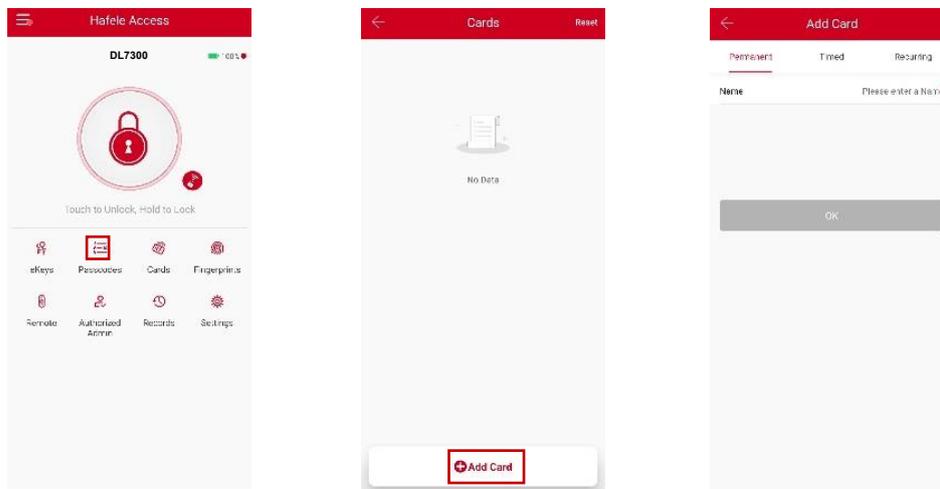### 3.4.5. Add Fingerprint

Before a fingerprint can be used to unlock the door, it must first be added through the app next to the lock. The fingerprint's expiration can be set to either permanent or time-limited. After setting, you can also modify its validity period if needed.
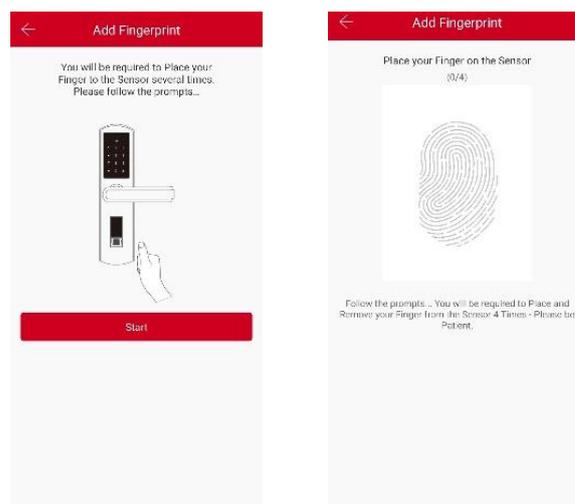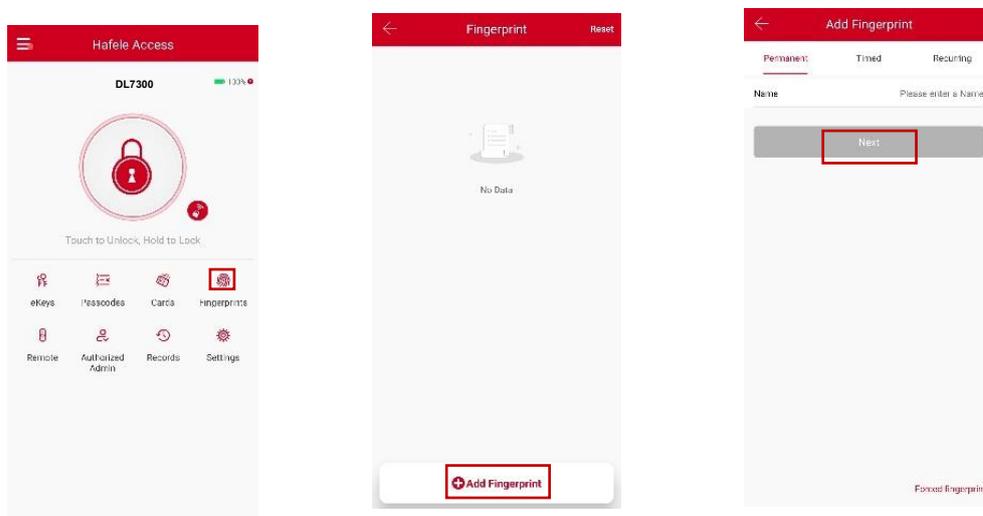
3.4.6. e-Key Management

Click " 🎗 " to allow the manager to delete, reset, send, and adjust the eKey. Additionally, the manager can search the lock records.

3.4.7. Password Management

Click " ⅗☰✗ " to view and manage all generated passwords in the password management module. This includes options for changing, deleting, resetting passwords, and reviewing password unlock records.

3.4.8. Unlock Record

Click " 🕐 " to query your unlock records, as shown in the figure.
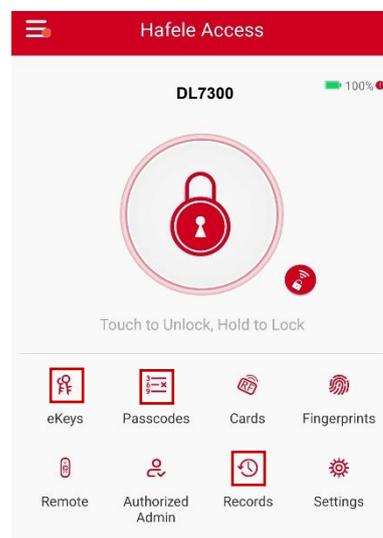
3.5. Gateway Management (Optional)

The "Hafele Access" App connects directly via Bluetooth, which helps to protect it from network attacks. The gateway acts as a bridge between the smart locks and your home Wi-Fi network. Through the gateway, users can remotely view and adjust the lock's settings, read unlock records, and modify or delete passwords.

3.5.1. Add Gateway

Pair the Gateway with Hafele Access APP

Light Status

When the gateway is powered on:

- Light flashes alternately in red and blue: Stand-by mode, ready for pairing
- Blue light: Working mode
- Red light: Network failure

1 Enter the APP and Press ☰

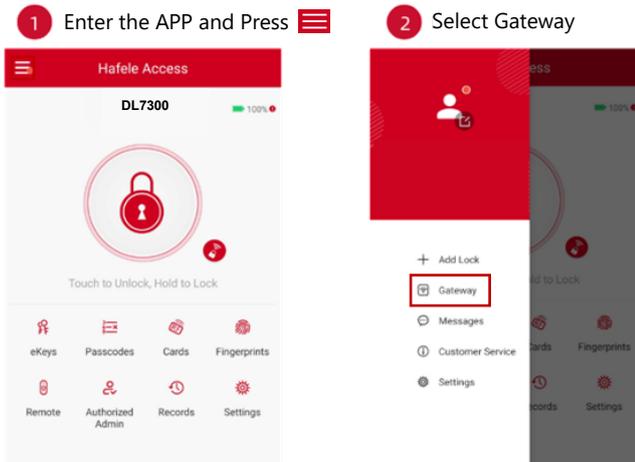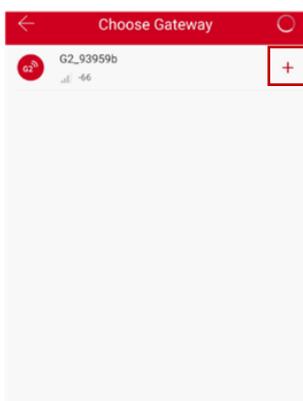**2** Select Gateway

3 Enter Gateway

4 Select G2

G2(Wi-Fi)

G3(Wired)

5 Plug in the gateway and power it on, while the light flashes alternately in red and blue

Add Gateway
Re Connect the Power
Indicator Light
Click next when the light flash alternately
Next

6 Press "+" sign

Choose Gateway
G2_93959b
-66

7 Select the network and fill in the password

Configure Network
5G is not supported. Please select a WiFi of 2.4G.
WiFi Name — HMA-SmartHome >
WiFi Password — Enter WiFi Password
Gateway Name — Enter Gateway Name
Network MAC — e8:68:e7:64:eb:09
OK

8 Added Successfully

Add Gateway
✓
Added Successfully
OK
It may take several minutes for gateway to connect with locks

Gateway
Hafele HA Gateway
Online 1
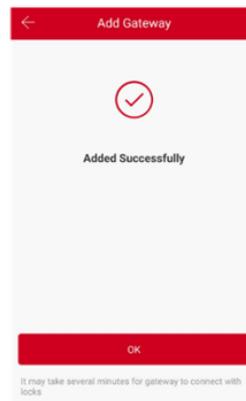
⚠ Notice: If times out, please power off and try it again.

3.5.2. Manual

After a short period, you will be able to see which locks are within the gateway's coverage in the App. Once a lock is bound to the gateway, it can be managed through the gateway.

4. FAQ

1. How can I view the operation records?	You can view the records in the "Records" section of the main interface.
2. Why am I unable to unlock the door after activating passage mode?	You must complete an unlock verification using any method for passage mode to take effect.
3. What is the purpose of the Auto Lock feature?	You can set a duration for the door to automatically lock after it has been unlocked.
4. Why don't the touch-sensing keypad and screen respond after installation?	a. First, verify that the battery's positive and negative terminals are installed correctly and ensure the battery has sufficient power. b. Remove the back panel to check if all connections are secure. c. If the issue persists, remove the lock and inspect whether any wires of the lock body are pinched. Reconnect the wires if necessary.
5. Why am I unable to register a fingerprint?	a. First, verify that the battery's positive and negative terminals are installed correctly and ensure that the battery is recommended or suitable for use with the smart lock. b. Check your fingers for dirt or wear and inspect the fingerprint sensor on the lock for any dirt, oil stains, or obstructions. Ensure the fingerprint sensor is functioning properly by pressing it to see if there is any response.
6. What factors contribute to the accelerated power consumption of the smart lock?	a. High standby power consumption. b. Short circuit issues.
7. There is no response when pressing the handle from outside the door, but it unlocks normally from the inside, with both the verification and motor functioning correctly.	The triangle direction on the clutch may be incorrect; please verify and correct it.